

## Restriction

The new restrictions in place from 18 May are on the RST website.

[www.raildeliverygroup.com/rst/restrictions.html](http://www.raildeliverygroup.com/rst/restrictions.html)

There are no trains which are specifically barred to those holding staff travel facilities. However, there is information about upgrades using Seatfrog, lounge access and acceptance of complimentary refreshments.

Please read the Staff Travel Restrictions document and ensure that all family members in receipt of facilities also read it.

The restrictions information is now published directly on the webpage, rather than as a PDF document. This makes it easier to access using smartphones and tablet devices.

## Hovertravel

Staff discounted (priv-rate) fares for leisure travel are available on Hovertravel services between Southsea and Ryde Esplanade.

For more information, please see the news page of the RST website

[www.raildeliverygroup.com/rst/stop-press.html#HoverTravel](http://www.raildeliverygroup.com/rst/stop-press.html#HoverTravel)

## RST Online

eTickets purchased through RST Online can be added to an Apple Wallet. The email containing the tickets will include a pkpass attachment. This can be opened on an iPhone and will allow you to add the ticket to your Apple Wallet.

## FIP facilities

Generally all those with a Staff Travel Card with endorsement NIL, 1, 2, 3 or 8 are eligible for FIP facilities. However if you had worked for less than 11 years or worked for certain employers you may not be eligible for a FIP card, even if you have one of these endorsements.

The Travel Tips for Europe guide has a list of coupons that you can apply for as an active employee.

[www.raildeliverygroup.com/rst/europe-and-fip.html#Tips](http://www.raildeliverygroup.com/rst/europe-and-fip.html#Tips)

In case you haven't seen this, we've put a list below. If you are planning a trip to Europe, you can order the coupons from RST up to 3 months in advance, but you must order a minimum of three weeks before your date of travel. RST will post your coupons to you around 2 weeks before your outward travel date.

The allocation of coupons is available for a calendar year. You can apply here:

[www.raildeliverygroup.com/rst/forms.html#international](http://www.raildeliverygroup.com/rst/forms.html#international)

*These carriers offer coupons for retired employees as follows:*

Carrier and location	Coupon allocation for retired employees and:
Attica Ferries – Adriatic and Aegean seas	Nil

<b>Carrier and location</b>	<b>Coupon allocation for retired employees and:</b>
BSB-VSU – Lake Constance	Nil
CFL – Luxembourg	1, and 1 for each dependant
CIÉ – Republic of Ireland	1, and 1 for each dependant
EIL – GB, Northern Europe	Nil
Euskotren – Spain	Nil
FS – Italy	1, and 1 for each dependant
HT – Greece	1, and 1 for each dependant
NIR – Northern Ireland	2, and 2 for each dependant
NS– Netherlands	1, and 1 for each dependant
ÖBB – Austria	1 (Retired Employee only)
SNCB – Belgium	1, and 1 for each dependant
StL – North Sea	1, and 1 for each dependant
THI – Northern Europe	Nil

On Stena Line (StL – North Sea) coupon is for one return journey.

### **Eurostar**

Whilst FIP coupons are not available for Eurostar, you can benefit from discounted fares. RST is not able to book tickets for you. The fares and information on how to book is published here [www.raildeliverygroup.com/rst/europe-and-fip.html#Eurostar](http://www.raildeliverygroup.com/rst/europe-and-fip.html#Eurostar)

### **Rigi-Bahnen**

Rigi Bahnen in Switzerland has joined the FIP scheme. Information about how to use your FIP facilities on Rigi Bahnen services is on the news page of the RST website [www.raildeliverygroup.com/rst/stop-press.html#Rigi](http://www.raildeliverygroup.com/rst/stop-press.html#Rigi)

### **Booking FIP tickets with International Rail**

RST has an agreement with International Rail to make European bookings to those with rail staff travel facilities.

International Rail can help you with booking travel on Eurostar and also tickets for Austria, Belgium (including Netherlands cross-border services), Croatia (international trains to and from Croatia only, not domestic), Czech Republic, Denmark, Germany, Hungary, Italy, Netherlands, Poland (domestic day trains only, not sleeper services), Slovakia, Spain (plus Vigo to Porto), Switzerland.

Domestic journeys within France on SNCF services can only be booked directly with SNCF. The contact details for SNCF are in the pages on France in the Travel Tips for Europe guide.

For a quote just submit your journey request on the booking form [www.bookmyrst.co.uk](http://www.bookmyrst.co.uk)

You must make your booking at least three weeks before you intend to travel. International Rail respond to all queries but prioritise enquiries with the closest travel dates. If your enquiry is for travel in several weeks' time, you may need to wait up to 7 business days before you hear back from them.

### **Booking FIP tickets online for Germany**

DB Fernverkehr AG has a website for booking FIP discounted tickets and seat reservations. Tickets can be purchased for travel on DB AG services within Germany, and also DB AG international services where the journey starts or ends in Germany.

More details on the News page of the RST website [www.raildeliverygroup.com/rst/stop-press.html](http://www.raildeliverygroup.com/rst/stop-press.html)

### **Finland (VR Group)**

Finland is withdrawing from the FIP group from 31 December 2025. FIP facilities will not be valid for any travel in Finland from 1 January 2026 onwards.

